



運輸署

Transport Department

DRIVING SERVICES SECTION

Guide to Taxi and Ride-hailing Vehicle Combined Written Test

Note:

The Taxi and Ride-hailing Vehicle Combined Written Test comprises “Part A: Taxi and Ride-hailing Vehicle Operation” and “Part B: Road Users’ Code”, please scan the QR code for details.



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Introduction

The Taxi and Ride-hailing Vehicle Combined Written Test aims at ensuring that taxi and ride-hailing vehicle drivers can drive safely, with good traffic and location knowledge of Hong Kong and possess knowledge of providing taxi and ride-hailing passenger transport service. The purpose of this Guide is to provide candidates with more information with respect to the taxi and ride-hailing vehicle combined written test, especially on the examination format as well as the assessment criteria. With a deeper understanding, candidates can better prepare for the test.

Basic Requirements and Test Assessment Standards

Candidates applying for a taxi and ride-hailing vehicle combined written test must be either a holder of a valid full driving licence for private car or light goods vehicles for at least 1 year immediately preceding their applications (if their full driving licences were obtained without undergoing a probationary driving period); or have completed a probationary driving period of private car or light goods vehicles of at least 1 year and are holding a valid full driving licence for private car or light goods vehicle on the date of application. In addition, candidates must not be convicted of an offence under Section 36 (Causing death by dangerous driving), Section 36A (Causing grievous bodily harm by dangerous driving), Section 39 (Driving a motor vehicle under the influence of drink), Section 39A (Driving, attempting to drive or being in charge of a motor vehicle with alcohol concentration above prescribed limit), Section 39B (Screening breath tests), Section 39C (Provision of specimens for alcohol analysis), Section 39J (Driving motor vehicle without proper control under influence of specified illicit drug), Section 39K (Driving motor vehicle with any concentration of specified illicit drug), Section 39L (Driving motor vehicle without proper control under influence of drug other than specified illicit drug), Section 39O(1) (Failure to undergo preliminary drug test), or Section 39S (Failure to provide specimen of blood or urine) of the Road Traffic Ordinance (Cap. 374) during the 5 years immediately preceding their applications.

According to Regulation 11 of the Road Traffic (Driving Licences) Regulations (Cap. 374B), an applicant of full driving licence for taxi shall meet the residence requirement (i.e. Hong Kong permanent resident / Hong Kong resident who is not subject to any condition of stay). In conjunction, according to Regulation 55X of the Road Traffic Ordinance (Cap. 374), an applicant of ride-hailing vehicle driving permit shall meet the residence requirement (i.e. Hong Kong permanent resident / Hong Kong resident who is not subject to any condition of stay) and apply for a ride-hailing vehicle driving permit within 3 years after passing the Taxi and Ride-hailing Vehicle Combined Written Test.

The “Pass” result of the Taxi and Ride-hailing Vehicle Combined Written Test is valid for three years. Candidates who have passed the written test and the pre-service course for taxi or ride-hailing vehicle driver can apply for a full driving licence for taxi or a ride-hailing vehicle driving permit without the need to attend any road test. Individuals already holding a valid taxi full driving licence may apply for a ride-hailing vehicle driving permit direct. In addition, if a candidate’s driving licence has been

suspended by the Court before the test, he / she will be disqualified from taking the test.

The Taxi and Ride-hailing Vehicle Combined Written Test is divided into 2 parts, all of which should be answered by candidates. The questions are in the form of multiple choices and there is only one correct answer for each question. The time allowed for the test is 45 minutes.

(1) **Part A: Taxi and Ride-hailing Vehicle Operation (30 Questions based on the booklet “Taxi and Ride-hailing Vehicle Operation”)**

- 20 of the 30 questions are taxi and ride-hailing passenger transport service questions, and candidates are required to choose the most suitable one from four available options as the answer.
- Nine of the 30 questions are location questions, and candidates are required to choose the most suitable one from four available options as the answer.
- One of the 30 questions are route questions, and candidates are required to choose the most suitable one from three available options as the answer.
- To obtain a “Pass” in this part, candidates must not commit more than five mistakes.

(2) **Part B: Road Users’ Code (35 Questions based on the “Road Users’ Code”)**

Candidates are required to choose the most suitable one from three available options as the answer. To obtain a “Pass” in this part, candidates must not commit more than five mistakes.

To score an overall “Pass” result, a candidate must be able to meet the passing criteria in each of the two parts mentioned above. A candidate will be classified as “Fail” in the test if he fails in any part of the test.

The Taxi and Ride-hailing Vehicle Combined Written Test is conducted at the written test centre of the Driving Test Appointment Office of the Transport Department. The address of the written test centre and the Driving Test Appointment Office is:-

**2/F, Cheung Sha Wan Government Offices,
303 Cheung Sha Wan Road, Kowloon**

During the test, candidates can use both touch screen and mouse to answer. **Candidates can familiarise themselves with the interface of the computerised written test and practise the touch screen features in the Kiosks located at the Driving Test Appointment Office lobby.**

When attending the Taxi and Ride-hailing Vehicle Combined Written Test, candidates can choose **Traditional Chinese, Simplified Chinese or English** as the test language on the computer screen.

Scope of Test and Suggested Reference

(1) Part A: Taxi and Ride-hailing Vehicle Operation

This part is to test candidates' knowledge on (i) providing taxi and ride-hailing passenger transport service; and (ii) locations in Hong Kong, as well as the route planning capacity of candidates. All questions in this part are set based on the booklet "Taxi and Ride-hailing Vehicle Operation" published by the Transport Department, and prepared by making reference to materials including the "Hong Kong Guide" published by the Survey & Mapping Office of the Lands Department.

For location questions, the scope mainly covers major hospitals, tourist spots, hotels, government buildings, commercial buildings, shopping malls, residential buildings and higher education institutions in Hong Kong Island, Kowloon, the New Territories and the Lantau Island. For route questions, candidates are required to identify the most direct viable route between two specified locations under normal traffic conditions and assuming tunnel toll (if applicable) is not a factor to be considered.

The "Taxi and Ride-hailing Vehicle Operation" booklet will be sent to candidates with the taxi and ride-hailing vehicle combined written test appointment letter. Latest notices or updates regarding this Booklet, if any, will be released on the Transport Department's website:

www.td.gov.hk > Publications and Press Releases > Publications > Free Publications

(2) Part B: Road Users' Code

This part is to test the candidates' knowledge on road traffic regulations and safe driving. All questions in this part are based on the "Road Users' Code (June 2020 Edition)" booklet published by the Transport Department. The format of questions is the same as those in the private car / light goods vehicles / motorcycle and motor tricycle written tests.

Candidates can purchase the booklet "Road Users' Code" at the Government Publications Sales Unit situated at Room 626, 6/F, North Point Government Offices, 333 Java Road, North Point, Hong Kong and the contact phone number is 2537 1910, or view it and other test related publications at the Transport Department's website.

Sample Questions

Sample questions for the two parts of the test are as follows:-

(I) Part A: Taxi and Ride-hailing Vehicle Operation

Knowledge on taxi and ride-hailing passenger transport service

1. Which of the following is incorrect:

- A. Check the windows for cracks before driving
- B. No need to consider the number of passengers
- C. Be aware of your surroundings while driving
- D. Ensure passengers do not leave any personal belongings behind in the carriage

Correct Answer: B

2. You must not place more than _____ mobile telecommunication device(s) in the front area while driving:

- A. 2
- B. 3
- C. 4
- D. 5

Correct Answer: A

Location Questions (choose the correct place or street of the location provided):

3. Sino Plaza

- A. Tai Wai
- B. Sham Shui Po
- C. Yuen Long
- D. Causeway Bay

Correct Answer: D

4. Southorn Centre

- A. Tsim Sha Tsui
- B. Prince Edward
- C. Wan Chai
- D. Aberdeen

Correct Answer: C

Route Questions (choose the most direct viable route under normal traffic conditions, assuming tunnel toll (if applicable) is not a factor to be considered) :

5. Which of the given options is the most direct viable route under normal traffic conditions when driving from **Grand Promenade, Sai Wan Ho** to **Diocesan Boys' School, Mong Kok**, assuming tunnel toll (if applicable) is not a factor to be considered?

- A. Driving through Eastern Harbour Crossing, Kwun Tong Road, Lung Cheung Road and Chuk Yuen Road
- B. Driving through Gloucester Road, Cross Harbour Tunnel and Princess Margaret Road
- C. Driving through Central-Wan Chai Bypass Tunnel, Connaught Road Central, Western Harbour Crossing, West Kowloon Highway and Lai Cheung Road

Correct Answer: B

6. Which of the given options is the most direct viable route under normal traffic conditions when driving from **Panda Hotel, Tsuen Wan** to **Hong Kong Macau Ferry Terminal, Sheung Wan**, assuming tunnel toll (if applicable) is not a factor to be considered?

- A. Driving through Tsing Kwai Highway, West Kowloon Highway and Western Harbour Crossing
- B. Driving through Tsing Yi South Bridge, Stonecutters Bridge, Tsing Sha Highway, West Kowloon Highway and Western Harbour Crossing
- C. Driving through Lung Cheung Road, Chuk Yuen Road, Waterloo Road, Princess Margaret Road, Cross Harbour Tunnel and Gloucester Road

Correct Answer: A

(2) **Part B: Road Users' Code**

1. As soon as you have driven through a stretch of flooded road, you should:

- A. flash your headlamps to warn the approaching traffic
- B. sound the horn to warn the tailgating vehicles
- C. try your brakes

Correct Answer: C (Road Users' Code P. 87)

2. Red sign post for no stopping restriction is used to represent no stopping within_____.

- A. 7 a.m. – 7 p.m.
- B. 7 a.m. – 10 a.m. and 4 p.m. – 7 p.m.
- C. 7 a.m. – midnight

Correct Answer: C (Road Users' Code P. 91)

3. Motorcycle must not carry a passenger under the age of _____ unless he or she is carried on a fixed seat in a sidecar.

- A. 8
- B. 10
- C. 12

Correct Answer: A (Road Users' Code P. 103)

4. In the misty weather, when you see this sign, you should:



- A. Drive past the site at normal speed to avoid blocking the persons and vehicles working on or near the roadway
- B. Slow down and keep a safe distance, and be prepared for persons and vehicles working on or near the roadway moving unexpectedly close to or into the open traffic lanes
- C. Stop immediately and do not drive past the sign. This sign will be removed only after the misty weather disappears

Correct Answer: B (Road Users' Code P. 87 & 88)

Documents and Papers for Test

Candidates should present the following documents and papers for inspection when attending the Taxi and Ride-hailing Vehicle Combined Written Test:-

1. Hong Kong Permanent Identity Card for Hong Kong permanent residents / Hong Kong Identity Card for Hong Kong residents / passport or valid travel document for non-Hong Kong residents;
2. Valid full driving licence of Hong Kong; and
3. Test appointment letter

Candidate who is unable to present items (1) and (2) above will not be allowed to attend the test scheduled.

Candidates are recommended to carefully inspect their identification documents before the test. If the identification documents are damaged or defaced, candidates are advised to bring along a valid passport for the test or apply for a new identity card from the Immigration Department.

If a candidate wishes to postpone the test and his or her test form is approaching the expiry date,

the candidate must purchase another test form to make the new appointment valid. (Note : the validity period for a test form is 18 months). Candidates should also carefully study the ‘Notes’ printed on the appointment letter to better understand the details of the test and the rules governing application for postponement.

Examination Regulations

Candidates of the Taxi and Ride-hailing Vehicle Combined Written Test must follow the following examination rules and instructions of the invigilators. Anyone who fails to do so may result in his / her disqualification from the test and invalidation of the test forms. He or she may also be requested to leave the test room immediately. Candidates who encounter any problem related to the test should raise their hand and speak to the invigilators.

- (1) Candidates must switch off all communication equipment like mobile phone, smart watch and tablet. Other than the test ticket allocated by this Department during registration, all other personal belongings should be placed on the top of the booth. No pets or recording apparatus like video-cam, phone-cam, watch-cam or sound recorder will be allowed. Without the invigilator’s permission, candidates must not take out anything during the test (e.g. water and medicine).
- (2) Candidates wishing to go to the restroom during the test should inform the invigilator by raising their hand. However, the time consumed will be counted as part of the test time. No extra time will be given. Therefore, candidates are advised to go to the restroom before attending the test if needed.
- (3) Candidates will be disqualified if they cheat, attempt to cheat or record the test content in whatever method, and their test form will also be invalidated. Please note that CCTV is installed in the test room and the entire test will be recorded for future reference.
- (4) Candidates must not smoke, eat, drink, talk with or disturb other candidates in whatever way.
- (5) Under the Prevention of Bribery Ordinance (Cap. 201), it is an offence in law for any candidate to offer any advantage to any staff with a view to influencing him / her in discharging his / her official duties. Any candidate attempting to bribe any staff or anyone in connection with the driving test (including written test) will not only be disqualified but will also be prosecuted.
- (6) If candidates have queries about the test regulations or difficulties in using the computer or wish to leave the test room, they should raise their hand to seek invigilator’s assistance. No extra time will be given on such circumstances. Therefore, candidates are advised to raise the questions before the start of the test if needed.

- (7) Candidates are required to sit according to the table number printed on their test tickets and input the Test Form Number after choosing a test language. They will then have 5 minutes to read the instructions, after which, the test will automatically start. Candidates could also start the test by pressing [BEGIN TEST]. Candidates will not be allowed to change the chosen test language once the test begins.
- (8) After finishing the test, candidates wishing to leave prematurely must inform the invigilator by raising their hand. Candidates should ensure that “Test Finished” is shown on the computer screen before leaving the test room. Once they have left, they will not be permitted to enter the test room again. The test result will be available in about 15 minutes after submission of test, and candidates could wait at the Driving Test Appointment Office counter 36 for collection of their result slip.

Notes for Disabled Candidates

Before applying for a driving test, person with physical disabilities (e.g. deaf, colour blind, missing or defective limbs) must seek the recommendations from registered medical practitioners. In addition, he / she has to undergo an assessment conducted by the Transport Department. Approval letter will be issued upon satisfactory assessment result, and the candidate should present the letter to the invigilators before the test starts. In case of doubt, please contact the Driving Services Section of the Transport Department at 2713 7262.

Result Notification

Result slip will be distributed to candidates in the Driving Test Appointment Office in about 15 minutes after the test at counter 36.

However, if a candidate’s driving licence has been suspended by the Court before taking the test, the test result will be nullified.

Application for Driving Licence for Taxi or Ride-hailing Vehicle Driving Permit by Successful Candidates and Application for a Second Test by Unsuccessful Candidates

(I) Candidates Who Have Passed the Test

(A) Full Driving Licence for Taxi

As stipulated in Regulations 11 and 15 of the Road Traffic (Driving Licences) Regulations (Cap. 374B), an applicant for issue or renewal of a full driving licence for taxi must be the holder of a Hong Kong Permanent Identity Card; or the holder of a Hong Kong Identity Card (other than a Hong Kong Permanent Identity Card) and is not subject to any condition of stay other than a limit of stay as defined in section 2(1) of the Immigration Ordinance (Cap. 115). Under the prevailing legislation, any candidate who applies for the full driving licence for taxi after 3 years from the date that the candidate passed his / her test will not be entertained by the Transport Department.

Candidates who have passed the Taxi and Ride-hailing Vehicle Combined Written Test are required to apply to the Transport Department for the issue of full driving licence for Taxi, after 4 working days (but not exceeding 3 years) from the date of passing the test. For application over the counter at licensing offices, via drop-in boxes or by post, the following documents are required:-

1. Hong Kong Permanent Identity Card (original or copy); or
2. If you are not the holder of a Hong Kong Permanent Identity Card, please provide your Hong Kong Identity Card (original or photocopy) **and** supporting documents proving that you are not subject to any condition of stay other than a limit of stay as defined in section 2(1) of the Immigration Ordinance (Cap. 115) (e.g. endorsement / landing slips on travel documents, visa / entry permit issued by the Immigration Department, etc.) (original or photocopy); and
3. Original or photocopy of present address proof (residential address and correspondence address) issued within the last 3 months (e.g. utility or telecommunication bills, correspondence from banks, insurance companies, government departments, local universities, local or international charitable organization etc.); and
4. The duly completed Application Form for Full Driving Licence (TD 557); and
5. The required fee for the issue of a full driving licence (not applicable for driving licence endorsement); and
6. Original of course certificate of the Pre-service Course for Taxi Drivers with a date of completion of the course specified therein falling within one year preceding the date of application for the full driving licence to drive a taxi (applicable to candidates who apply for the Taxi Written Test / Taxi and Ride-hailing Vehicle Combined Written Test on or after 1 October 2020); and
7. Medical Examination Certificate (TD 256) duly completed by a registered medical practitioner (applicable to applicants aged 70 or above).

<u>Licensing Offices</u>	<u>Tel. No.</u>
<u>Hong Kong Licensing Office:</u> 3/F, United Centre, 95 Queensway, Hong Kong	2804 2636
<u>Kowloon Licensing Office:</u> 2/F, Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road, Kowloon.	2150 7728
<u>Kwun Tong Licensing Office:</u> 5/F, Kowloon East Government Offices, 12 Lei Yue Mun Road, Kwun Tong, Kowloon.	2775 6835
<u>Shatin Licensing Office:</u> 2/F, Shatin Government Offices, 1 Sheung Wo Che Road, Shatin, N.T.	2606 1468

If you wish to submit your application in person / by agent over the counter at Licensing Office, you may make an appointment for counter service in advance either online via GovHK's website (<https://www.gov.hk/en/residents/transport/drivinglicense/abs.htm>) or by calling the 24-hour Interactive Voice Response System of the Appointment Booking Service at 3763 8080 to reduce waiting time. If no prior appointment has been made, applicants are required to obtain a same-day queue ticket on-site before using the counter services for applications in relation to driving licence and driving test. Please refer to our website at https://www.td.gov.hk/en/public_services/licences_and_permits/tqts/index.html for more information on the queue ticketing system and daily ticket quotas.

Candidates who have passed the Taxi and Ride-hailing Vehicle Combined Written Test who wish to apply by post, please post to "Transport Department Kwun Tong Licensing Office, P.O. Box 68115, Kowloon East Post Office, Kowloon". Underpaid mail items will be rejected. For proper delivery of their mail items to the department, applicants should ensure their mail items bear sufficient postage with return address.

Applicants who would like to apply for a driving licence **online** must possess an "iAM Smart+" account with digital signing function or a valid personal digital certificate for the application. Please refer to GovHK's website at <https://www.gov.hk/en/residents/transport/drivinglicense/online services.htm>.

For licence application or renewal, applicants are required to provide either a Hong Kong Mobile Phone Number or Email Address that is frequently used, which they can be contacted through SMS or Email, as the E-Contact Means (ECM). Applicants shall verify the said ECM by One-time Password so that the application can be processed. For details, please refer to Transport Department's thematic webpage: https://www.td.gov.hk/en/public_forms/td_forms/ecmvt/index.html.

(B) Ride Hailing Vehicle Driving Permit

According to Regulation 55X of the Road Traffic Ordinance (Cap. 374) and Regulation 33 of the Road Traffic (Ride-hailing Service) Regulation, an applicant for a ride-hailing vehicle driving permit must be the holder of a Hong Kong Permanent Identity Card; or the holder of a Hong Kong Identity Card (other than a Hong Kong Permanent Identity Card) and is not subject to any condition of

stay other than a limit of stay as defined in section 2(1) of the Immigration Ordinance (Cap.115). Under the prevailing legislation, any candidate who applies for the issue of a ride-hailing vehicle driving permit after 3 years from the date that the candidate passed his / her test will not be entertained by the Transport Department.

Candidates obtaining a “Pass” result who completed the pre-service course for Ride-hailing Vehicle Drivers and obtained the Ride-hailing Vehicle Driving Permit, but failing to complete the pre-service course for taxi drivers within the three-year validity period of the test result will be required to retake and pass the test, and complete the pre-service course for taxi drivers (excluding the basic module) in order to be eligible for being issued with a taxi driving licence.

For the latest arrangement for issue or renewal of Ride-hailing Vehicle Driving Permit, applicants may refer to announcement on TD website for information.

(2) Candidates Who Have Failed the Test

Unsuccessful candidates can apply to re-take the Taxi and Ride-hailing Vehicle Combined Written Test through the following ways:

- **Application by Post**

They may send a postal application with the following documents to: **“Transport Department P.O. Box No. 79, Shatin Central Post Office” and mark “Application for a Driving Test (Commercial Vehicle) (TD321)” on the envelope:-**

1. Copy of Hong Kong Permanent Identity Card for Hong Kong permanent residents / Hong Kong Identity Card for Hong Kong residents / passport or valid travel document for non-Hong Kong residents;
2. The duly completed Application for a Driving Test (Commercial Vehicle)(TD321);
3. Appropriate fee for the application for driving test (please pay by crossed cheque or cashier order, payable to “The Government of the Hong Kong Special Administrative Region” or “The Government of the HKSAR”. Cash should not be sent by post); and
4. Medical Examination Certificate (TD 256) duly completed by a registered medical practitioner (applicable to a person aged 70 or above).

- **Online Application**

1. Log into the GovHK website for Online Booking for Driving Tests:
<https://www.gov.hk/en/residents/transport/drivinglicense/roadtest.htm>
2. Choose “Online Booking for Driving Tests”
3. Choose “Application for Driving Test Appointment” under “Please select a service” and proceed to online application
(Do not choose “Application for Repeater Early Test Appointment”)

(Note: Applicant must possess a valid personal digital certificate issued by recognised Certification Authorities or ‘iAM SMART’ account with digital signing function (i.e. “iAM SMART+”) for authentication; and a credit card (Visa, MasterCard, UnionPay or JCB), a PPS account, a FPS account or Chinese Mainland’s Licensed Digital Wallets (Alipay, WeChat Pay or China UnionPay QuickPass) for online payment. Please contact the Driving Test Appointment Office at 2771 7723 for enquiries.)

(3) Result of Driving Test

The result of the driving test as shown on the result slip is subject to final verification by this Department. Should an amendment of the verdict be found necessary in the course of verification, the candidate will receive by post a notice to this effect and he / she will be invited to our office for the purpose of updating the test result.

Checking Wrongly Answered Questions

Candidates who failed the Taxi and Ride-hailing Vehicle Combined Written Test may bring along identification documents to apply in person for checking the wrongly answered questions and their selected answers at Counter 36, Driving Written Test Centre (2/F, Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road, Kowloon) during office hours (except system maintenance days).

Each candidate can only apply for question checking of the latest failed attempt twice; if he / she has already been allotted a new test appointment, he / she cannot make such application within one week before the new test date.

Please note that applicant can only check his / her wrongly answered questions and the chosen answers and only perform it at the designated computer at the Driving Written Test Centre. During question checking, the candidate may refer to the test preparation publications but copy of question content in any form and any writing are prohibited, and the Transport Department will not provide the correct answers to the concerned questions but will indicate relevant pages and paragraphs where the correct answers can be found in the test preparation publications upon request.

As the computer system is unable to provide question checking service on the system maintenance days, applicants should call 2150 7777 for enquiry before coming to the Driving Written Test Centre.

Enquiries

For enquiries about Taxi and Ride-Hailing Vehicle Combined Written Test, please feel free to call the following numbers:

<i>Enquiries</i>	<i>Contact number</i>
Application for driving test for commercial vehicles	2158 5908 / 2771 7723
Postponement and other appointment matters	2771 7723 / 2606 1676

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